OLIVIA ORNDORFF

info.oliviaorndorff@gmail.com

I am highly organized and have 9+ years of experience in managing multiple projects with shifting deadlines. My strengths include my work ethic and my willingness to adapt to new situations. I enjoy learning and collaborating with others.

TECHNICAL SKILLS

Microsoft Office, LMS, Adobe, Canva, Concur, Zoho, SPSS, Zotero, LibGuides, WordPress, Weebly

EDUCATION	N	
A.T. Still University		12/2022
Doctor of Health Sciences	GPA 4.0	
University of Illinois at Urbana-Champaign		08/2017
Masters of Science in Library & Information Sciences	GPA 3.91	
DePaul University		06/2015
Bachelor of Arts, English & American Studies	GPA 3.79	

WORK EXPERIENCE

Accreditation Council for Graduate Medical Education (ACGME) Associate Executive Director

02/2018-06/2023

- Create and implement project plans across departments
- Responsible for ensuring documents meet internal standards
- Oversight of the cyclical accreditation process including writing complex materials, completing basic analytics, and providing subject matter expertise to committee members
- Provide excellent customer and reference services to a wide variety of stakeholders
- Spearheaded the creation of a longitudinal online educational course, rated highly by participants and bringing in new revenue
- Collaborated with other departments in migrating to Microsoft Sharepoint and acting as Champion for the section
- Manage and develop process improvements to increase efficiency
- Participate in strategic planning and budgeting
- Lead section employee engagement efforts
- Supervise one team member

Independent Contractor

Research Librarian (Part-time)

02/2021-08/2021

- Planned and conducted literature reviews in response to specific parameters in a variety of databases
- Populated and organized Zotero as a reference management system, including creating metadata and tagging consistency
- Created and presented training materials for the organization on how to conduct literature searches and use database

ACGME

Senior Accreditation Administrator

08/2017-02/2018

- Responsible for meeting planning and preparation at various locations, including arranging hotel, AV, and catering
- Provided excellent customer services to over ten different surgical specialties and subspecialties

Created meeting minutes to record actions	
Created meeting minutes to record actions	
Orient and train a new team member	
Accreditation Administrator	03/2014-7/2017
Meeting planning for committee meetings	
Schedule meetings, take minutes, manage calendars	
Artful Dodger	
Administrative Support (Part-time)	8/2013-3/2014
Maintained inventory	
Created product descriptions on a variety of platforms	
 Created content and maintained company blog on WordPress and utilized HTML and CSS to customize the site 	S
Created content on social media platforms	
Slipcover Source	
Administrative Support (Part-time)	8/2013-3/2014
Created and sent invoices using Zoho, and tracked payments	
Provided customer service	
Updated the company's website using the WordPress platform	
Chicago Dental Society Foundation	
Grant Writer Intern	8/2013-11/2013
Researched and wrote grants	
Planned the main fundraising event for the foundation	
CERTIFICATES	
CITI program: Social & Behavioral Research-Basic	
Coursera: Fundamentals of GIS	
Awards	
Honorable Mention, deCordova Award for American Studies Thesis:	11-2012
"More than Hawkeye's Love Interest: Cora through a Feminist Lens."	
English Honors Society: Sigma Tau Delta	12-2011
Interests	
Letterpress printing, calligraphy, bookbinding, book arts	